

ANNEX A - PERFORMANCE FRAMEWORK

MEASURE for 2022/23 APR	GOOD	FAIR	IMPROVE	WALES AVERAGE 2018/19	Monmouths hire LPA 2021/22	Monmouths hire LPA 2022/23
Efficiency						
Percentage of "major" applications determined within time periods required	>60	50.1-59.9	<50	68	100	5 out of 7 applications = 71%
Average time taken to determine "major" applications in days	Not set	Not set	Not set	232	116	120 days
Percentage of all applications determined within time periods required	>80	70.1-79.9	<70	88	81	916 out of 1026 = 89%
Average time taken to determine all applications in days	<67	67-111	112+	77	106	110 days
Percentage of Listed Building Consent applications determined within time periods required	80+	70.1-79.9	<70	75	72	50 out of 67 = 75%
Quality						
Percentage of Member made decisions against officer advice	<5	5-9	9+	9	5	2 out of 35 = 6%
Percentage of appeals dismissed	>66	55.1-65.9	<55	68	70	7 out of 11 = 64
Applications for costs at Section 78 appeal upheld in the reporting period	0	1	2+	0	1	0
Engagement						
Does the local planning authority allow members of the public to address the Planning Committee?	Yes		No	Yes	Yes	Yes

MEASURE for 2022/23 APR	GOOD	FAIR	IMPROVE
Does the local planning authority have an officer on duty to provide advice to members of the public?	Yes		No
Does the local planning authority's web site have an online register of planning applications, which members of the public can access, track their progress (and view their content)?	Yes	Partial	No
Enforcement			
Percentage of enforcement cases investigated (determined whether a breach of planning control has occurred and, if so, resolved whether or not enforcement action is expedient) within 84 days	>80	70.1-79.9	<70
Average time taken to take positive enforcement action	<100	101-200	200+

WALES AVERAGE 2018/19	Monmouths hire LPA 2021/22	Monmouths hire LPA 2022/23
Yes	Yes	Yes
Yes	Yes	Yes
72	55	250 out of 384 cases = 65%
199	250	123 days